

19 September 2013

# Overview and Scrutiny Performance Panel

You are invited to attend a meeting of the Overview and Scrutiny Performance Panel to be held in Committee Room 1 on Thursday, 26th September 2013 commencing at 6.30 pm.

## AGENDA

1. **Apologies for absence**

2. **Minutes (Pages 3 - 6)**

To confirm the minutes of the Overview and Scrutiny Performance Panel meeting held on 25 July 2013 (enclosed)

3. **Declarations of Any Interests**

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter.

4. **Organisational Plan Monitoring Statement (Pages 7 - 16)**

Report of the Chief Executive (enclosed)

5. **Scrutiny focus - Trial re-opening of Market Street (Pages 17 - 20)**

Report of the Chief Executive (enclosed)

6. **Scrutiny focus - Customer dissatisfaction (Pages 21 - 26)**

Report of the Chief Executive (enclosed)

7. **Any other item(s) that the Chair decides is/are urgent**

Yours sincerely



Gary Hall  
Chief Executive

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**Distribution**

1. Agenda and reports to all Members of the Overview and Scrutiny Performance Panel (Steve Holgate (Chair), and Julia Berry, Keith Iddon, Marion Lowe and Kim Snape for attendance.
2. Agenda and reports to Gary Hall (Chief Executive), Jamie Carson (Director of People and Places), Lesley-Ann Fenton (Director of Partnerships and Planning), Chris Sinnott (Head of Policy and Communications), Victoria Willett (Partnership Officer), Conrad Heald (Town Centre and Markets Manager), Carol Russell (Democratic Services Manager) and Dianne Scambler (Democratic and Member Services Officer) for attendance.
3. Agenda and reports to Alistair Bradley (Executive Leader) and Peter Wilson (Deputy Leader) for attendance.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or [chorley.gov.uk](http://chorley.gov.uk)